



**5 VALUE OF THE REQUESTED REVERSION**

CURRENCY \_\_\_\_\_

VALUE \_\_\_\_\_

**6 PURCHASE CHANNEL**

Please select one:

- Avianca.com website
- Call Center
- Avianca Mobile Application
- Another Avianca electronic commerce mechanism Which one: \_\_\_\_\_
- Does not know

**7 BANKING INFORMATION REQUIRED TO APPLY THE REVERSION (APPLIES FOR CREDIT CARDS)**

Date of the transaction\* \_\_\_\_\_

Authorization code of the transaction\* \_\_\_\_\_

First six digits of the credit card number\* \_\_\_\_\_ Last 4 digits of the credit card\* \_\_\_\_\_

Type of identification of the credit card holder\* \_\_\_\_\_

Identification number of the credit card holder\* \_\_\_\_\_

PNR (if applicable) \_\_\_\_\_

Full name of the holder of the ticket, tourism package or acquired service (if applicable) \_\_\_\_\_

Name of the financial entity that issued the credit card\* \_\_\_\_\_

Country of issuance of the credit card\* \_\_\_\_\_

[\*] Information marked with an asterisk (\*) is mandatory.

**8 BANKING INFORMATION REQUIRED TO APPLY THE REVERSION (APPLIES FOR DEBIT CARDS)**

Name of the credit card holder\* \_\_\_\_\_

Full last name of the credit card holder\* \_\_\_\_\_

Type of identification of the credit card holder\* \_\_\_\_\_

Identification number of the credit card holder\* \_\_\_\_\_

Home address of the credit card holder\* \_\_\_\_\_

City of residence of the credit card holder\* \_\_\_\_\_

Country of residence of the credit card holder\* \_\_\_\_\_

Bank name\* \_\_\_\_\_

Bank account number\* \_\_\_\_\_

Type of bank account (savings / checking)\* \_\_\_\_\_

[\*] Information marked with an asterisk (\*) is mandatory.

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**AUTHORIZATION FOR PERSONAL DATA TREATMENT**

I hereby authorize Aerovias del Continente Americano S.A. Avianca to carry out any treatment of personal data submitted for processing the requested payment reversal, under the condition of guaranteeing privacy of its handling under the terms of the Company's Privacy Policy, available on the website [www.avianca.com](http://www.avianca.com), with the possibility of treating this data directly or through third parties that intervene in the process. This personal data may be transmitted and/or transferred to financial entities and other third parties as required for purposes of the process, even to third-party countries.

\_\_\_\_\_  
**Signature of the Requester**